

**Request for information under the Freedom of Information Act – 2023.222**  
**Released – 10 October 2023**

Thank you for your email which was received on the 18 September 2023 requesting information regarding Trust email.

Please find detailed below a summary of your request, together with our response.

**Summary of your original request:**

**Over the one-year period from 1st September 2022 until 31st August 2023 please provide the following details from the primary IT system for Trust e-mail for the following groups:**

- 1) Consultants – please break down results by clinical speciality.**
- 2) Managers – please include Operational Service Managers and Deputy Operational Service Managers in this category, along with any equivalent roles/grades in your organisation.**

**For each group (i.e. for each clinical speciality, and for Managers), please provide the following aggregated data items:**

- **Total number of individuals in the group**
- **Male/Female proportion within the group**
- **Total number of e-mails received**
- **Total number of e-mails sent**
- **Total number of internal vs external e-mails received**
- **Total number of internal vs external e-mails sent**
- **Mean number of e-mails received in that speciality/group [i.e. by any individual]**
- **Mean number of e-mails sent in that speciality/group**
- **Standard deviation of e-mails received in that speciality/group**
- **Standard deviation of e-mails sent in that speciality/group**
- **Median number of e-mails received in that speciality/group**
- **Median number of e-mails sent in that speciality/group**
- **Maximum number of e-mails received by any individual in that speciality/group**
- **Maximum number of e-mails sent by any individual in that speciality/group**
- **Minimum number of e-mails received by any individual in that speciality/group**
- **Minimum number of e-mails sent by any individual in that speciality/group**

The Trust does not hold the level of information requested; therefore we are not able to provide a response to your request.

We are users of NHS.net's shared platform, therefore you may be better redirecting your enquiry to NHS England.

Chair John Goulston Chief Executive Mairead McCormick  
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