

**Request for information under the Freedom of Information Act – 2023.340
Released – 23 February 2023**

Thank you for your email received 10 February 2023 requesting information regarding text/SMS messages.

Please find detailed below a summary of your request, together with our response.

Summary of your original request:

1. Does your Trust use gov.notify for sending text/SMS messages to patients' mobile phones?

No

2. Does your Trust use any other third party provider / data processor to send text / SMS messages to patients' mobile phones? If so please identify the provider / processor.

Yes, contract awarded to Healthcare Communications following a successful tender competition. Although the contract has been awarded, we have not started using it yet.

3. Does your Trust use any in house application or system to send text / SMS messages to patients' mobile phones? If so please identify the application / system.

No

4. Please provide a copy of any Data Protection Impact Assessment completed for any activity covered by positive answers to questions 1-3 above.

We are currently in the process of preparing a Data Protection Impact Assessment for this so are not able to provide a copy of it at this stage.

Chair John Goulston Chief Executive Mairead McCormick

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