

**Request for information under the Freedom of Information Act – 2023.337
Released – 27 February 2023**

Thank you for your email received 8 February 2023 requesting information regarding temporary agency staff.

Please find detailed below a summary of your request, together with our response.

Summary of your original request:

1. Do you currently receive a neutral vendor managed service, or master vendor managed service, for the supply of temporary agency staff?

Please provide the following information for each staffing group. If there is no service provider, please state this.

i. Medical / Dental

No service provider

- **Name of the managed service provider?**
- **Are they a neutral vendor or master vendor?**
- **Expiry date of contract with the managed service provider?**

ii. Allied Health Professionals (AHPs) / Scientific, Therapeutic and Technical No service provider

- **Name of the managed service provider?**
- **Are they a neutral vendor or master vendor?**
- **Expiry date of contract with the managed service provider?**

iii. Nursing and Midwifery / Healthcare Assistants (HCAs)

- **Name of the managed service provider?** ID Medical
- **Are they a neutral vendor or master vendor?** Master vendor
- **Expiry date of contract with the managed service provider?** This was for 2 sites only over winter, end date March 23

iv. Non-Medical, Non-Clinical (NMNC)

No service provider

- **Name of the managed service provider?**
- **Are they a neutral vendor or master vendor?**
- **Expiry date of contract with the managed service provider?**

2. Do you currently have a direct engagement (DE) provider in place, for VAT reclaim on agency spend? No

Please provide the following information for each staffing group. If there is no service provider, please state this. Not applicable

Chair John Goulston Chief Executive Mairead McCormick

Trust HQ The Oast, Unit D, Hermitage Court, Hermitage Lane, Barming, near Maidstone, Kent ME16 9NT

i. Medical / Dental

- Name of the DE provider?
- Expiry date of contract with the managed service provider?

ii. Allied Health Professionals (AHPs) / Scientific, Therapeutic and Technical

- Name of the DE provider?
- Expiry date of contract with the managed service provider?

iii. Non-Medical, Non-Clinical (NMNC)

- Name of the DE provider?
- Expiry date of contract with the managed service provider?

3. Please can you provide 2022 full calendar year (01/01/2022 – 31/12/2022) spend figures on temporary agency staff (agency throughput)?

Please provide the following information for each staffing group. If there is no agency spend, please state this.

i. Medical / Dental

2022 spend on temporary agency staff (excluding VAT)? £396,792.29

ii. Allied Health Professionals (AHPs) / Scientific, Therapeutic and Technical

2022 spend on temporary agency staff (excluding VAT)? £321,852.87

iii. Nursing and Midwifery / Healthcare Assistants (HCAs)

2022 spend on temporary agency staff (excluding VAT)? £2,376,502.60

iv. Non-Medical, Non-Clinical (NMNC)

2022 spend on temporary agency staff (excluding VAT)? £188,061.80

4. Please can you provide the name of the person who looks after temporary agency staffing at the Trust?

5. Please can you provide the name of the person who leads temporary agency staffing at ICS level?

It is Trust policy to not release names and contact details of staff below Executive Director Level as this constitutes personal information which is exempt under Section 40(2) in conjunction with Section 40(3A)(a) of the Freedom of Information Act 2000 which relates to 'Personal Information'.

An excerpt of the relevant Freedom of Information legislation can be found below:

Section 40 – Personal information

(2) Any information to which a request for information relates is also exempt information if—

(a) it constitutes personal data which does not fall within subsection (1), and

(b) either the first, second or third condition below is satisfied.

(3A) The first condition is that the disclosure of the information to a member of the public otherwise than under this Act

(a) would contravene any of the data protection principles, or

(b) would do so if the exemptions in section 24(1) of the Data Protection Act 2018 (manual unstructured data held by public authorities) were disregarded.

We can confirm that the Executive Director with overall responsibility for temporary staffing is Victoria Robinson-Collins – Chief People Officer.