

**Request for information under the Freedom of Information Act – 2023.327
Released – 21 February 2023**

Thank you for your email received 27 January 2023 requesting information regarding telephony & storage.

Please find detailed below a summary of your request, together with our response.

Summary of your original request:

1. Telephony and UC/ Collaboration

a. Please confirm the manufacturer of your telephony system(s) that are currently in place

8x8/Mitel

b. When is your contract renewal date?

Mitel rolling 30 day contract. 8x8 – March 2023

c. Who maintains your telephony system(s)?

BDR and 8x8

d. Do you use Unified Communications or Collaboration tools , if so which ones?

No

2. Microsoft

a) What Microsoft 365 licence do you have across the business e.g. E3, E5:

E3R under the NHS Digital 365 scheme

b) Which partner looks after your Microsoft tenant?

NHS Digital under national agreement

c) Where do you host your applications? Do you have on-premise infrastructure or do you host your applications in public or private cloud? Which?

Mixed environment

3. Storage

a. Does your organisation use on-premise or cloud storage or both?

On-Premise

b. Please confirm the on-premise hardware manufacturer

Dell

c. Please confirm your cloud storage provider

Not applicable

d. What is your annual spend on cloud storage?

Not applicable

e. How do you back up your data and with who e.g. Backup as a Service

Backups are completed locally and stored off-site. We do not use Backup as a Service.

Chair John Goulston Chief Executive Mairead McCormick

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