

**Request for information under the Freedom of Information Act – 2022.270  
Released – 22 December 2022**

Thank you for your email received 15 December 2022 requesting information regarding video consultation.

Please find detailed below a summary of your request, together with our response.

***Summary of your original request:***

***We are currently updating our records on your Trusts Video Consultation solutions.***

***If you could kindly complete the fields below with what you currently hold, that would be greatly appreciated. Please feel free to mark ‘No VC Solution’ if your service does not currently deliver video consultations.***

***Solution name (list if use more than one) –***

MS Teams – Microsoft via NHS Digital (NHS Mail)  
Accurx – Accurx  
T-Pro eClinic Manager – Norty Limited

***Contract expiration date –***

MS Teams – provided free of charge to all NHS, no local contract in place, therefore no end date.  
Accurx – provided free of charge to all NHS, no local contract in place, therefore no end date.  
T-Pro eClinic Manager – 31 March 2024

***Video Consultation solution definition: the video consultation platform of choice for delivering video consultations, individually or in groups, to patients. Note: this is not regarding how you conduct your internal meetings.***

Chair John Goulston Chief Executive Mairead McCormick

Trust HQ The Oast, Unit D, Hermitage Court, Hermitage Lane, Barming, near Maidstone, Kent ME16 9NT