

**Request for information under the Freedom of Information Act – 2022.119**  
**Released – 9 August 2022**

Thank you for your email received 2 August 2022 requesting information regarding interpreting.

Please find detailed below a summary of your request, together with our response.

***Summary of your original request:***

- ***How much the trust spent on foreign interpreters in each of the following financial years: 2019-20; 2020-21 and 2021-22.***

Sum of 2019/20	Sum of 2020/21	Sum of 2021/22
258,863	143,564	226,001

- ***A breakdown of the languages that an interpreter was needed to translate.***

Please see detailed below a breakdown of languages between September 2019 (when our contract started) and March 2022.

Chair John Goulston **Chief Executive** Mairead McCormick

Trust HQ The Oast, Unit D, Hermitage Court, Hermitage Lane, Barming, near Maidstone, Kent ME16 9NT

Sep 19 to Mar 20		Apr 20 to Mar 21		Apr 21 to Mar 22	
Language	No. of bookings	Language	No. of bookings	Language	No. of bookings
Bengali	362	Romanian	680	Romanian	946
Romanian	331	Slovak	557	Polish	696
Slovak	297	Polish	469	Slovak	678
Turkish	202	Turkish	340	Turkish	557
Polish	166	Arabic	335	Nepali	547
Arabic	132	Bengali	323	Bulgarian	496
BSL	119	Bulgarian	303	Bengali	489
Nepali	114	Punjabi	231	Arabic	401
Albanian	81	Nepali	196	Punjabi	346
Russian	77	Albanian	181	Russian	252
Czech	73	Russian	155	Mandarin	215
Bulgarian	72	Lithuanian	140	Kurdish Sorani	201
Kurdish Sorani	58	Kurdish Sorani	139	Portuguese	199
Urdu	51	Czech	121	BSL	194
Lithuanian	46	Farsi	119	Farsi	179
Spanish	43	BSL	106	Lithuanian	171
Portuguese	42	Tamil	94	Albanian	166
Mandarin	38	Portuguese	84	Czech	137
Farsi	35	Vietnamese	76	Spanish	112
Tamil	33	Hungarian	70	Pushtu	112
Vietnamese	29	Dari	64	Tamil	104
Dari	28	Urdu	55	Vietnamese	99
Hungarian	27	Mandarin	43	Urdu	98
Pushtu	24	French	40	Hungarian	80
Italian	21	Tigrinian	37	Cantonese	69
Tigrinian	17	Greek	36	Dari	57
French	15	Latvian	35	Latvian	50
Somali	15	Spanish	31	French	46
Cantonese	14	Hindi	29	Tigrinian	45
Latvian	10	Italian	26	Italian	43
Hindi	7	Kurdish	26	Chinese	43
Kurdish	7	Pushtu	25	Greek	42
Gujarati	7	Amharic	25	Thai	34
Amharic	6	Somali	23	Hindi	31
Ukrainian	4	Cantonese	22	Kurdish	28
Malayalam	3	Thai	16	Indonesian	24
Greek	3	Malayalam	11	Ukrainian	23
Sudanese Arabic	2	Gujarati	8	Somali	18
Kurdish Kurmanj	2	Tagalog	7	Amharic	16
Thai	2	Chinese	6	Gujarati	13
Sinhalese	2	Sudanese Arabic	5	Mandarin&Cantonese	12
Korean	1	Kurdish Kurmanj	4	Sudanese Arabic	12
Hebrew	1	Yoruba	3	Malayalam	12
Lingala	1	Sinhalese	2	Japanese	9
Mandarin&Cantonese	1	Oromo	2	Yoruba	7

Deaf - Relay	1	Malay	2	Kurdish Kurmanj	6
<b>Total: 46 languages</b>	<b>Total: 2622 bookings</b>	Konkani	2	Deafblind	4
		Hausa	2	Sinhalese	4
		Korean	2	Slovenian	4
		Mandarin&Cantonese	1	Tagalog	3
		Uzbek	1	Deaf - Relay	3
		Kurdish Bahdini	1	Kurdish Bahdini	3
		Sylheti	1	Serbian	3
		Wolof	1	Wolof	2
		Assyrian	1	Malay	2
		Ukrainian	1	Sylheti	2
		<b>Total: 56 languages</b>	<b>Total: 5315 bookings</b>	Telugu	2
				Macedonian	2
				Tetum	2
				Tigre	2
				Twi	1
				Burmese	1
				Kiswahili	1
				Kannada	1
				German	1
				Krio	1
				Armenian	1
				Hebrew	1
				Lingala	1
				Fulani	1
				Uzbek	1
				<b>Total: 71 languages</b>	<b>Total: 8164 bookings</b>