

**Request for information under the Freedom of Information Act – 2022.117**  
**Released – 9 August 2022**

Thank you for your email received 29 July 2022 requesting information regarding NHS Digital eReferral Service Process.

Please find detailed below a summary of your request, together with our response.

***Summary of your original request:***  
***Information regarding the NHS Digital eReferral Service Process***

Please see completed table at Appendix 1.

In KCHFT worklists are checked daily as we only use e-RS for triaging, so referrals are closed on the system usually within a few days and none drop off at 180 days.

Chair John Goulston **Chief Executive** Mairead McCormick

Trust HQ The Oast, Unit D, Hermitage Court, Hermitage Lane, Barming, near Maidstone, Kent ME16 9NT

**2022.117 – Appendix 1**

Does the Trust receive referrals from GPs via the NHS Digital e-Referral Service System?	Yes
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**If yes please provide the following:**

	Appointments for booking worklist	Appointment Slot Issue worklist
Number of referrals appearing in the Trusts NHS Digital eRS 180 Day Drop off weekly reports 2020	0	0
Number of referrals appearing in the Trusts NHS Digital eRS 180 Day Drop off weekly reports 2021	0	0
Number of referrals appearing in the Trusts NHS Digital eRS 180 Day Drop off weekly reports 2022	0	0

Number of patients delayed treatment due to 180 Drop off 2020	0
Number of patients delayed treatment due to 180 Drop off 2021	0
Number of patients delayed treatment due to 180 Drop off 2022	0

Number of Incidents reported relating to eRS 180 day drop off	
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Brief summary of process in place to capture ers worklist 180 day drop off referrals