**Annual FOI Compliance report**

| Financial Year 2022/2023 | Apr | May | Jun | Jul | Aug | Sep |
|---|---|---|---|---|---|---|
| Requests received | 24 | 35 | 28 | 29 | 29 | 37 |
| Pending/open at month end | 10 | 21 | 8 | 9 | 11 | 16 |
| Requests responded to in full | 12 | 17 | 14 | 10 | 15 | 12 |
| Requests refused in full/no information held | 7 | 3 | 7 | 10 | 9 | 12 |
| Requests responded to in part | 5 | 13 | 14 | 9 | 5 | 13 |
| Average response time (working days) | 9.3 | 8.9 | 8.5 | 6.1 | 6.8 | 7.9 |
| Response breached 20 working day deadline | 0 | 0 | 0 | 0 | 0 | 0 |
| Internal Review requested | 1 | 0 | 1 | 0 | 0 | 0 |
| Complaints to ICO | 0 | 0 | 0 | 0 | 0 | 0 |
| Closed, withdrawn, no clarification received | 0 | 0 | 0 | 0 | 0 | 0 |
| Top 5 FOIA Subjects | 1 Other<br>2 IT<br>=3 Finance<br>=3 Perm staff/spend/structure<br>=5 Adult Ops<br>=5 Estates/Faciliities<br>= Temp staff/spend | 1 Other<br>2 IT<br>3 Perm staff/spend/structure<br>4 CYP<br>=5 Procurement/Contracts<br>=5 Temp staff/spend | 1 Other<br>2 Perm staff/spend/structure<br>=3 CYP<br>=3 IT<br>=5 Adult Ops<br>=5 Procurement/Contracts<br>=5 Temp staff/spend | =1 Adult ops<br>=1 Temp staff/spend<br>=2 Finance<br>=2 IT<br>=2 Perm staff/spend/structure | 1 Other<br>=2 Estates/Facilities<br>=2 Perm staff/spend/structure<br>=4 IT<br>=4 SES<br>=4 Temp staff/spend | 1 Other<br>2 IT<br>3 Procurement/contracts<br>4 Perm staff/spend/structure<br>=5 Adult Ops<br>=5 Covid-19 |
| TOP 5 Requesters | 1 Public<br>2 Other<br>3 Research/Education<br>=4 Healthcare<br>=4 IT<br>=4 Journalist<br>=4 Recruitment Agency<br>=4 Staff member | 1 Public<br>2 IT/technology company<br>=3 Healthcare<br>=3 Other<br>=3 Research/Education | 1 Public<br>=2 Healthcare<br>=2 IT/technology company<br>=2 Other<br>5 Journalist | 1 Public<br>2 Other<br>=3 IT/technology company<br>=3 Journalist<br>=3 Recruitment agency<br>=3 Solicitor | 1 Public<br>=2 IT/technology company<br>=2 Other<br>4 Healthcare<br>=5 Journalist<br>=5 Recruitment agency<br>=5 Research/Education | 1 Public<br>2 Healthcare<br>3 Journalist<br>=4 IT/technology company<br>=4 Other |

| Financial Year 2022/2023 | Oct | Nov | Dec | Jan | Feb | Mar | Totals |
|---|---|---|---|---|---|---|---|
| Requests received | 30 | 37 | 38 | 43 | 34 | 46 | 410 |
| Pending/open at month end | 13 | 16 | 17 | 17 | 19 | 12 | 169 |
| Requests responded to in full | 16 | 20 | 15 | 23 | 21 | 26 | 201 |
| Requests refused in full/no information held | 8 | 8 | 10 | 10 | 6 | 11 | 101 |
| Requests responded to in part | 6 | 9 | 13 | 8 | 7 | 9 | 111 |
| Average response time (working days) | 10 | 8.2 | 6.9 | 8.1 | 10.5 | 7.9 | 8.3 |
| Response breached 20 working day deadline | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Internal Review requested | 1 | 0 | 0 | 2 | 1 | 0 | 6 |
| Complaints to ICO | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Closed, withdrawn, no clarification received | 0 | 0 | 0 | 2 | 0 | 0 | 2 |
| Top 5 FOIA Subjects | 1 Other<br>=2 CYP<br>=2 Perm staff/spend/structure<br>=3 IT<br>=3 Temp staff/spend<br>4 Adult Ops | 1 Other<br>2 Perm staff/spend/structure<br>3 CYP<br>=4 IT<br>=4 Temp staff/spend | =1 IT<br>=1 Other<br>=3 Adult Ops<br>=3 CYP<br>4 Drugs<br>=4 Perm staff/spend/structure | 1 Other<br>=2 IT<br>=2 Perm staff/spend/structure<br>=3 Estates/Facilities<br>=3 Temp staf/spend<br>4 Adult Ops | 1 IT<br>2 Perm staff/spend/structure<br>=3 Adult Ops<br>=3 Performance<br>=4 Estates/Facilities<br>=4 Other<br>=4 Procurement/contracts<br>=4 Temp staff/spend | 1 Temp staff/spend<br>2 Other<br>=3 Adult Ops<br>=3 IT<br>4 Procurement/contracts | 1 Other<br>2 IT<br>3 Perm staff/spend/structure<br>4 Temp staff/spend<br>Adult Ops |
| TOP 5 Requesters | 1 Public<br>=2 Journalist<br>=2 Other<br>=2 Research/Education<br>=3 Recruitment agency<br>=3 Staff member | 1 Public<br>=2 Journalist<br>=2 Other<br>=2 Research/Education<br>=3 Recruitment agency<br>=3 staff member | 1 Public<br>2 Other<br>3 IT/technology company<br>=4 Journalist<br>=4 Research/Education | 1 Public<br>2 Other<br>=3 Healthcare<br>=3 Journalist<br>=3 Recruitment Agency<br>=3 Research/Education | 1 Public<br>=2 IT technology company<br>=2 Journalist<br>3 Other | 1 Public<br>=2 Healthcare<br>=2 IT/Technology company<br>=2 Other<br>=3 Journalist<br>=3 Recruitment Agency<br>=3 Research/education | 1 Public<br>2 Other<br>3 Healthcare<br>=4 IT/technology company<br>=4 Journalist<br>5 Research & Education |