

**Request for information under the Freedom of Information Act – 2022.056**  
**Released – 20 June 2022**

Thank you for your email received 26 May 2022 requesting information regarding clinical systems.

Please find detailed below a summary of your request, together with our response.

**Summary of your original request:**

**Can you please forward responses to the questions below regarding your trust's BI & Data Warehousing, E-rostering (staffing), Order Communications, Pathology, Pharmacy, and Scheduling systems?**

**Please enter 'No System Installed' under supplier name if your trust does not use the system:**

**System type – BI & Data Warehousing**

<b>Supplier name</b>	MTW HISBI
<b>System name</b>	Not applicable – Data Warehousing within MS Sql Server
<b>Date installed</b>	Approximately 10 years ago
<b>Contract expiration</b>	31 March 2023
<b>Is this contract annually renewed?</b>	Yes
<b>Do you currently have plans to replace this system?</b>	No
<b>Procurement framework</b>	Not applicable
<b>Other systems it integrates with?</b>	No integration
<b>Total value of contract (£)</b>	Exempt under section 43, see full exemption below

**System type – E-Rostering (staffing)**

<b>Supplier name</b>	Allocate Software
<b>System name</b>	HealthRoster
<b>Date installed</b>	2015
<b>Contract expiration</b>	January 2024
<b>Is this contract annually renewed?</b>	No
<b>Do you currently have plans to replace this system?</b>	No
<b>Procurement framework</b>	SBS
<b>Other systems it integrates with?</b>	ESR
<b>Total value of contract (£)</b>	Exempt under section 43, see full exemption below

We are not able to provide details of the value of the contracts for the Trust's BI or Erostering systems as if we were to release this information it would likely prejudice the commercial interests of the Trust and that of the providers of these services. Therefore this information is exempt from

Chair John Goulston Acting Chief Executive Gordon Flack

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disclosure by virtue of section 43(2) of the Freedom of Information Act 2000, Commercial Interests.

Section 43(2) is a qualified and prejudice-based exemption which requires that I provide evidence of harm in disclosure and a public interest test. I have included the relevant part of this exemption and the evidence of harm and public interest test below.

**Section 43 – Commercial Interests**

*(2) Information is exempt information if its disclosure under this Act would, or would be likely to, prejudice the commercial interests of any person (including the public authority holding it).*

**Evidence of Harm**

Disclosure of the information requested would be likely to damage the commercial interests of both the Trust and providers of these services as it would assist competitors by providing information that may assist them during the tender process for the provision of these services.

**Public Interest Test**

**Factors Favouring Disclosure**

The disclosure of the information requested would contribute towards the aims of openness and accountability which the Freedom of Information Act promotes. It would also show that there is transparency in the use of public funds and that public money is being used effectively.

**Factors Favouring Non-Disclosure**

To release information relating to the existing service provider would weaken both their position and that of the Trust in a competitive environment by revealing market-sensitive information or information of potential usefulness to competitors.

The provision of the information requested would be likely to prejudice the commercial interests of the Trust during a tendering process which would result in the less effective use of public money.

**Balancing Test**

Whilst we note that the provision of the information requested would ensure that we remain open and accountable, this is outweighed by the need for the Kent Community Health NHS Foundation Trust to remain competitive with regards to tenders and commercial activity and to protect the commercial interests of the Trust and of those who provide services to the Trust.

I have therefore determined that the public interest in maintaining the exemption at section 43(2) outweighs that in disclosure and, in accordance with section 17(1) of the Act, this information is exempt.

**System type – Order Communications**

**Supplier name** No System Installed

**System name -**

**Date installed -**

**Contract expiration -**

**Is this contract annually renewed? - Yes/No**

**Do you currently have plans to replace this system? - Yes/No**

**Procurement framework -**

***Other systems it integrates with? –  
Total value of contract (£) –  
Notes - e.g. we are currently out to tender***

**System type - Pathology**

***Supplier name*** No System Installed  
***System name -***  
***Date installed -***  
***Contract expiration -***  
***Is this contract annually renewed? - Yes/No***  
***Do you currently have plans to replace this system? - Yes/No***  
***Procurement framework -***  
***Other systems it integrates with? –***  
***Total value of contract (£) –***  
***Notes - e.g. we are currently out to tender***

**System type – Pharmacy**

***Supplier name*** No System Installed  
***System name -***  
***Date installed -***  
***Contract expiration -***  
***Is this contract annually renewed? - Yes/No***  
***Do you currently have plans to replace this system? - Yes/No***  
***Procurement framework -***  
***Other systems it integrates with? –***  
***Total value of contract (£) –***  
***Notes - e.g. we are currently out to tender***