

Request for information under the Freedom of Information Act – 2022.054
Released – 9 June 2022

Thank you for your email received 25 May 2022 requesting information regarding emergency planning software.

Please find detailed below a summary of your request, together with our response.

Summary of your original request:

- 1. Do you use a mass notification system or emergency planning software for major incidents (within EPRR)? This also includes pager systems for notifying employees when a major incident occurs.**

Yes - a pager system for the on-call directors, managers (East and West) and Estates team

Other on call services use the 8 x 8 system - medicines management, IPC, Press Office, IT

If yes, please answer the following questions:

- a. What company provides the service?**

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- b. Please confirm the value of the initial project and value of annual support/maintenance services (in £)?**

£30,000 ex VAT per annum

- c. When is the contract renewal date?**

Contract is now on a rolling monthly basis, we went out to tender for this service but did not award due to not finding a suitable solution. This will be revisited next financial year.

- 2. Who is the EPRR manager within the Trust?**

- 3. Who is the Emergency Accountable Office within the Trust?**

It is Trust policy to not release names and contact details of staff below Executive Director Level as this constitutes personal information which is exempt under Section 40(2) in conjunction with Section 40(3A)(a) of the Freedom of Information Act 2000 which relates to 'Personal Information'.

An excerpt of the relevant Freedom of Information legislation can be found below:

Chair John Goulston Acting Chief Executive Gordon Flack

Trust HQ The Oast, Unit D, Hermitage Court, Hermitage Lane, Barming, near Maidstone, Kent ME16 9NT

Section 40 – Personal information

(2) Any information to which a request for information relates is also exempt information if—

(a) it constitutes personal data which does not fall within subsection (1), and

(b) either the first, second or third condition below is satisfied.

(3a) The first condition is that the disclosure of the information to a member of the public otherwise than under this Act

(a) would contravene any of the data protection principles, or

(b) would do so if the exemptions in section 24(1) of the Data Protection Act 2018 (manual unstructured data held by public authorities) were disregarded.

However we are able to confirm that the Executive Director with overall responsibility for Emergency Preparedness, Resilience and Response is Natalie Davies – Director of Corporate Services, natalie.davies1@nhs.net