

**Request for information under the Freedom of Information Act – 2022.025  
Released – 23 May 2022**

Thank you for your email received 29 April 2022 requesting information regarding heart failure mapping.

Please find detailed below a summary of your request, together with our response.

***Summary of your original request:***

***We are conducting a project which involves mapping heart failure services across the NHS and this request for information regarding the services provided by your organisation is an important part of this.***

***I would be grateful if you could please answer the following questions.***

***1. What is the name of your Heart Failure Service?***

Community Heart Failure Specialist Nursing West Kent

***2. Population served by the Heart Failure Service?***

540,000

***3. What is the service setting?***

The staff are based within Trust sites across West Kent close to their aligned working areas.

***4. Approximate case load of Heart Failure patients seen per week?***

75-80

***5. Number of follow ups in 2021/22?***

2438 follow-up appointments, not including telephone

***6. Which populations do you provide the following services for and are you commissioned for these services?***

***a) Heart Failure with preserved ejection fraction (HFpEF)***

***b) Heart Failure with reduced ejection fraction (HFrEF)***

Current criteria is confirmed heart failure with ejection fraction of under 40%.

Chair John Goulston Acting Chief Executive Gordon Flack

Trust HQ The Oast, Unit D, Hermitage Court, Hermitage Lane, Barming, near Maidstone, Kent ME16 9NT

**7. Staff dedicated to Heart Failure:  
Number of Heart Failure nurses (WTE)**

4.8 WTE

**8. Which of these (a to g) does your NHS organisation have?**

- a) Access to open access ECHO Yes
- b) Access to Cardiac rehab? Yes, from 2022
- c) HF Multi Disciplinary Team (MDT) Yes
- d) Cardiologist Non HF specialist No
- e) Cardiologist HF specialist access via acute hospital
- f) Cardiology Pharmacist No
- g) GPwER (previously called GPwSI) West Kent currently has 2 within primary care

**9. Which of the following (h to n) service models do you provide?**

Home based service / care  
Community based clinic

**10. Do you believe that the current service specification adequately reflects the range and volume of activity your service provides?**

No (does not include new treatment pathways now being referred and also accommodate over 40% EF)