

**Request for information under the Freedom of Information Act – 2021.988  
Released – 18 November 2021**

Thank you for your email received 1 November 2021 requesting information regarding rapid response services.

Please find detailed below a summary of your request, together with our response.

***Summary of your original request:***

***Please would you kindly send me copies of/links to your policies relating to the following aspects of care, specifically in relation to Rapid Response services where there are unique arrangements in place:***

- ***documentation within a patient's medical records***
- ***care planning***
- ***mental capacity assessments***
- ***discussions with patients who are declining treatment***
- ***procurement of equipment to support patients within the community***
- ***critical incident reporting and the associated review and investigation processes***
- ***notification of incidents, specifically harm, to carers/family members***
- ***involvement of family members in terms of care planning and decision-making***
- ***raising adult safeguarding concerns***
- ***multi-disciplinary team working***

We have made enquiries with the Trust's Rapid Response Team and have been advised that they do not have specific policies in relation to Rapid Response, but that they follow the trustwide policies and procedures.

Chairman John Goulston Chief Executive Paul Bentley

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