

**Request for information under the Freedom of Information Act – 2021.1015**  
**Released – 30 November 2021**

Thank you for your email received 26 November 2021 requesting information regarding reablement care services.

Please find detailed below a summary of your request, together with our response.

**Summary of your original request:**

***Under the freedom of information request, I was hoping to gather the contact information for the person(s) who are responsible for your reablement care services please.***

It is Trust policy to not release names and contact details of staff below Executive Director Level as this constitutes personal information which is exempt under Section 40(2) in conjunction with Section 40(3A)(a) of the Freedom of Information Act 2000 which relates to 'Personal Information'.

An excerpt of the relevant Freedom of Information legislation can be found below:

**Section 40 – Personal information**

*(2) Any information to which a request for information relates is also exempt information if—*

- (a) it constitutes personal data which does not fall within subsection (1), and*
- (b) either the first, second or third condition below is satisfied.*

*(3a) The first condition is that the disclosure of the information to a member of the public otherwise than under this Act*

- (a) would contravene any of the data protection principles, or*
- (b) would do so if the exemptions in section 24(1) of the Data Protection Act 2018 (manual unstructured data held by public authorities) were disregarded.*

We can advise that the Director with overall responsibility for Our Home with Support Services is Pauline Butterworth – Chief Operating Officer. Telephone number as detailed on this letterhead.

Chairman John Goulston Chief Executive Paul Bentley

Trust HQ The Oast, Unit D, Hermitage Court, Hermitage Lane, Barming, near Maidstone, Kent ME16 9NT