

**Request for information under the Freedom of Information Act – 2021.954
Released – 28 September 2021**

Thank you for your email received 16 September 2021 requesting information regarding patient feeding and catering.

Please find detailed below a summary of your request, together with our response.

Summary of your original request:

Retail Catering Services / Patient feeding services

1. The name and contact details for the Chief Executive?

Paul Bentley – Chief Executive, p.bentley@nhs.net

2. The name and contact details for the Director of Finance?

Gordon Flack - Director of Finance and Deputy CEO, Gordon.Flack@nhs.net

3. The name and contact details for the Director of Estates and Facilities?

Natalie Davies – Corporate Services Director, natalie.davies1@nhs.net

4. The name and contact details of the Procurement Director?

Gordon Flack - Director of Finance and Deputy CEO

Retail Catering

5. The name(s) of the company(ies) who currently provides retail catering at the hospital?

Not applicable

6. Is this a single service contract or part of an IFM contract? If so, who is the FM provider and what other services are included?

Not applicable

7. How many of each type of outlet are there e.g. coffee shop, restaurant etc

Not applicable

8. When does the contract expire?

Not applicable

Chairman John Goulston Chief Executive Paul Bentley

Trust HQ The Oast, Unit D, Hermitage Court, Hermitage Lane, Barming, near Maidstone, Kent ME16 9NT

9. What is the average sales turnover per annum for all the outlets combined?

Not applicable

Patient Feeding

10. Who provides patient feeding within the hospital?

Inhouse provided by Trust

11. If this is run in house is the trust willing to consider outsourcing?

This is not currently being considered

12. If outsourced, is this a single service contract or part of an IFM contract? If so, who is the FM provider and what other services are included?

Not applicable

13. When does the contract expire?

Not applicable

14. What is the annual turnover per annum for patient feeding?

Not applicable

Additional Questions

15. How many beds are there in the hospital? If there is more than one hospital in the trust, please can you breakdown the number of beds per hospital building?

Hospital	Beds - total
Deal	22
Faversham	21
Whitstable and Tankerton	18
Edenbridge	14
QVMH	19
Hawkhurst	22
Sevenoaks	19
Tonbridge	25
Westview	15
Total	175

16. How many staff work in each hospital?

Please note the following is all staff groups working at each hospital site.

Deal	132
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Edenbridge	59
Faversham	82
Hawkhurst	64
QVMH	169
Sevenoaks	182
Tonbridge	146
Westview	48
Whitstable and Tankerton	198
Grand Total	1080

17. Do you use a framework for catering? If so, which framework do you use?

Not applicable