

**Request for information under the Freedom of Information Act – 2021.892  
Released – 4 August 2021**

Thank you for your email dated 8 July 2021 requesting information regarding difficult conversations delivery programme.

Please find detailed below a summary of your original request together with our response.

**Original request**

***I would be most grateful if you would provide me, under the Freedom of Information Act, details in respect to the contract below.***

***Difficult Conversations Delivery Programme:***

<https://procontract.due-north.com/Advert?advertId=4918c4c0-8e1d-ea11-80fb-005056b64545>

***The details we require are:***

- ***Suppliers who applied for inclusion on each framework/contract and were successful & not successful at the PQQ & ITT stages-***

Abandoned opportunity February 2020, due to internal decision to review the overall delivery of a difficult conversations training programme.

- ***Actual spend on this contract/framework (and any sub lots), from the start of the contract to the current date-***

Not applicable, currently in-house provision.

- ***Start date & duration of framework/contract?-***

Not applicable, currently in-house provision.

- ***Could you please provide a copy of the service/product specification given to all bidders for when this contract was last advertised?-***

Not applicable, currently in-house provision.

- ***Is there an extension clause in the framework(s)/contract(s) and, if so, the duration of the extension?-***

Not applicable, currently in-house provision.

- ***Has a decision been made yet on whether the framework(s)/contract(s) are being either extended or renewed?-***

Not applicable, currently in-house provision.

Chairman John Goulston Chief Executive Paul Bentley

Trust HQ The Oast, Unit D, Hermitage Court, Hermitage Lane, Barming, near Maidstone, Kent ME16 9NT

• **Who is the senior officer (outside of procurement) responsible for this contract?-**

It is Trust policy to not release names and contact details of staff below Executive Director Level as this constitutes personal information which is exempt under Section 40(2) in conjunction with Section 40(3A)(a) of the Freedom of Information Act 2000 which relates to 'Personal Information'.

An excerpt of the relevant Freedom of Information legislation can be found below:

**Section 40 – Personal information**

*(2) Any information to which a request for information relates is also exempt information if—*

*(a) it constitutes personal data which does not fall within subsection (1), and*

*(b) either the first, second or third condition below is satisfied.*

*(3a) The first condition is that the disclosure of the information to a member of the public otherwise than under this Act*

*(a) would contravene any of the data protection principles, or*

*(b) would do so if the exemptions in section 24(1) of the Data Protection Act 2018 (manual unstructured data held by public authorities) were disregarded.*

However we can confirm that the executive director with overall responsibility for training is Louise Norris - Director of Workforce, Organisational Development and Communications.