Patient Advice and Liaison Service

Our Patient Advice and Liaison Service (PALS) can help.
You can ask a question or tell them if you’re unhappy 😞 or happy 😊 about something.

The Patient Advice and Liaison Service (PALS) can:

- listen to what you say
- help if you are worried
- help you make a complaint
- help you find NHS services
- give you information
- help you find the right person.
Contact us

Phone: 0800 030 4550
We can phone you back.

Text: 07899 903499
This might cost you money.

Email: kentchft.PALS@nhs.net

Post:
Patient Advice and Liaison Service (PALS)
Trinity House
110-120 Upper Pemberton
Eureka Park
Ashford
Kent TN25 4AZ

Our information is made with help from people with a communication need. Created using CHANGE and stock images.