

**Request for information under the Freedom of Information Act – 2021.873  
Released – 24 June 2021**

Thank you for your email dated 28 June 2021 requesting information regarding artificial intelligence (AI).

Please find detailed below a summary of your original request together with our response.

**Original request:**

**1. Is your NHS organisation currently using any software/apps that include artificial intelligence (AI)?**

Yes

**If answer to Q1 is yes:**

**2. Please provide a list of any AI-based software that is currently in use within your organisation. Please include the brand name of the software and the name of the company that sells it.**

Automation Anywhere – it is an RPA solution that does have a small AI element.

**3. For each of the AI-based software products currently in use, please state whether:**  
**a. it is only being used within the context of a research study or pilot project OR**  
**b. is has been purchased/commissioned by your organisation for routine use.**

It has been purchased for routine use – although we have not yet started utilising the AI part of the software.

Chairman John Goulston Chief Executive Paul Bentley

Trust HQ The Oast, Unit D, Hermitage Court, Hermitage Lane, Barming, near Maidstone, Kent ME16 9NT