

**Request for information under the Freedom of Information Act – 2021.852**  
**Released – 10 June 2021**

Thank you for your email dated 2 June 2021 requesting information regarding the lymphedema service.

Please find detailed below a summary of your original request together with our response.

**Original request:**

***Have there been any concerns raised this year about the Lymphedema Services?***

From 1 Jan –to 7 June 2021 there are 10 concerns and 7 complaints

***What provision is made in Medway for this service?***

There is a Lymphoedema specialist nurse led service based at Rainham Healthy Living Centre and a satellite clinic at Rochester Healthy Living Centre

***How long is the waiting time for a domiciliary visit?***

New referrals are managed according to the agreed contractual KPI's, follow up visits are arranged according to patient need

***What can be done about having a national strategy in England (like they do in Wales and I think Scotland)?***

This would be commissioner led, KCHFT would support this in a clinical operational capacity

Chairman John Goulston Chief Executive Paul Bentley

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