

**Request for information under the Freedom of Information Act Reference 2021.851
Released 4 June 2021**

Thank you for your email received 3 June 2021 requesting information regarding incidents involving security staff in an Acute Trust setting.

Summary of your original request:

I am investigating issues around incidents involving patients and Hospital Security Staff. This request has been placed with all NHS Acute Hospital Trusts in the UK.

Using the Freedom of Information Act, please could you provide the following data:

1/ do you employ your own security staff or are they supplied by an external provider?

2/ over the past three years, year on year, how many incidents of alleged physical and verbal abuse against patients by security staff have been logged by your Trust?

3/ over the past three years, year on year, how many of these incidents were alleged to have taken place in Accident and Emergency?

4/ are all these incidents logged and, if so, what system does your Trust use - eg: DATIX 5/ how were these incidents described; eg: physical, verbal, restraint etc ...

6/ year on year, and for the past three years, how many of these incidents were investigated?

7/ year on year, and for the past three years, what were the outcomes of these investigations?

The Kent Community Health NHS Foundation Trust is not an Acute Trust and does not run any of the acute hospitals; therefore, we do not hold any information pertinent to your request.

Chairman John Goulston Chief Executive Paul Bentley

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