

**Request for information under the Freedom of Information Act – 2021.797
Released – 11 May 2021**

Thank you for your email dated 27 April 2021 requesting information regarding orthotic services.

Please find detailed below a summary of your original request together with our response.

Original request:

1. Which of the following Orthotic Services do you have locally?

- a. Product and Clinical service**
- b. Product only in-house clinical service**
- c. Clinical Service only**
- d. Fully managed service**

Kent Community Health NHS Foundation Trust Podiatry is not commissioned to deliver an orthotics service with an Orthotist; locally this sits with the acute trusts.

The podiatry service prescribes and manufactures insoles (inshoe orthotic devices) to support the podiatry pathways, therefore the information we have provided is based on this.

2. If your service is run by a 3rd party:

- a. Who is your current provider?**
- b. When did the current agreement start?**
- c. When does the current agreement expire?**
- d. What was the total value of the contract?**
- e. Is there an allowance for increasing patient numbers and activity each year?**
- f. Is the contract a lump sum / block contract or pay / BPR for activity basis?**
- g. What is the current cost per Orthotist session in your trust?**

Not applicable

3. Do you run your tender in-house or is it outsourced?

Awarded by the CCG

4. Which frameworks are you able to buy from currently:

- a. For Orthotic Clinical Service**
- b. For Orthotic stock products**
- c. For Orthotic bespoke products**

Not applicable

Chairman John Goulston Chief Executive Paul Bentley

Trust HQ The Oast, Unit D, Hermitage Court, Hermitage Lane, Barming, near Maidstone, Kent ME16 9NT

5. Are you considering a tender at the moment? (Y/N)

No

6. What orthotics services are provided by the NHS in your jurisdiction?

As stated above we not commissioned to deliver an orthotics service with an Orthotist.

7. How many sessions do you run per week:

- a. Orthotist**
- b. LOP**
- c. Footwear technicians**

None

8. How many Full Time equivalent Orthotists work in your Trust?

None

9. How many appliance officers/administrators do you employ in the Orthotics Service?

Two administrators

10. Over the past three financial years how many orthotics patients were treated (please breakdown by year)?

- a. April 2018 – March 2019**
- b. April 2019 – March 2020**
- c. April 2020 – March 2021**

We are not able to provide information for this question as we do not deliver an orthotics service.

11. For orthotic products:

- a. Which companies do you currently order Orthotic footwear from or do you make these in house?**
- b. Which companies do you currently order insoles from or do you make these in house?**

These are made in house

- c. Please provide annual volumes of prescriptions/orders and total spend for the last 12 months (April 2017 – March 2018) and the lead times for:**
 - i. Stock Orthotic Footwear orders**
 - ii. Modular Orthotic Footwear orders**
 - iii. Bespoke Orthotic Footwear orders**
 - iv. Orthotic Footwear repairs**
 - v. Moulded EVA Insoles**

As this is part of the service provided to the CCG we are not able to break down the cost for this, however we can advise that 17 pairs of moulded insoles have been prescribed.

- vi. Plastic Heel cups**
- vii. Carbon Fibre Insoles**

Zero

- viii. Bespoke AFOs**