

**Request for information under the Freedom of Information Act – 2021.780
Released – 11 May 2021**

Thank you for your email dated 16 April 2021 requesting information regarding rostering.

Please find detailed below a summary of your original request together with our response.

Original request:

- 1. Name of software you currently use for medics rostering?**
- 2. Name of software you currently use for nurse rostering?**
- 3. Name of software you currently use for AHP rostering?**

Allocate Software, HealthRoster 11

- 4. Name of software you currently use as a Vendor Management System?**

Not applicable, we do not use a vendor management system.

- 5. The date the contract for the software you currently use for medics rostering was signed?**
- 6. The date the contract for the software you currently use for nurse rostering was signed?**
- 7. The date the contract for the software you currently use for AHP rostering was signed?**

Renewal date: 1/2/2021

- 8. The date the contract for the software you currently use as a Vendor Management System ?**

Not applicable

- 9. The date the contract for the software you currently use for medics rostering expires?**
- 10. The date the contract for the software you currently use for nurse rostering expires?**
- 11. The date the contract for the software you currently use for AHP rostering expires?**

31.1.2024

- 12. The date the contract for the software you currently use as a Vendor Management System ?**

Not applicable

Chairman John Goulston Chief Executive Paul Bentley

Trust HQ The Oast, Unit D, Hermitage Court, Hermitage Lane, Barming, near Maidstone, Kent ME16 9NT

13. ***The value of the contract for the software you currently use for medics rostering?***
14. ***The value of the contract for the software you currently use for nurse rostering?***
15. ***The value of the contract for the software you currently use for AHP rostering?***

We can confirm that we hold information relating to the value of the contract; however we feel that this information is considered to be commercially sensitive information that could be beneficial to competitors and is therefore exempt from disclosure under Section 43(2) of the Freedom of Information Act.

Section 43(2) is a qualified and prejudice-based exemption which requires that I provide evidence of harm in disclosure and a public interest test. I have included the relevant part of this exemption and the evidence of harm and public interest test below.

Section 43 – Commercial Interests

(2) Information is exempt information if its disclosure under this Act would, or would be likely to prejudice the commercial interests of any person (including the public authority holding it).

Evidence of Harm

Disclosure of the information requested would be likely to damage the commercial interests of both the Trust and the company providing this service as it would assist competitors in the provision of this service.

Public Interest Test

Factors Favouring Disclosure

The disclosure of the information requested would contribute to the aims of openness and accountability which the Freedom of Information Act promotes. It would also show that there is transparency in the use of public funds and that public money is being used effectively.

Factors Favouring Non-Disclosure

The provision of the information requested would be likely to prejudice the commercial interests of the existing provider and would affect the Trust's bargaining position during contractual negotiations should the contract be retendered, which would result in the less effective use of public money.

To release information relating to the existing provider would weaken their position in a competitive environment by revealing market-sensitive information or information of potential usefulness to competitors.

Balancing Test

Whilst we note that the provision of the information requested would ensure that we remain open and accountable, this is outweighed by the need for the Kent Community Health NHS Foundation Trust to remain competitive with regards to proposed tenders and commercial activity and to protect the commercial interests of companies providing services to us.

16. The value of the contract for the software you currently use as a Vendor Management System ?

Not applicable

17. The number of medics actively e-rostered at your Trust?

96

18. The number of nurses actively e-rostered at your Trust?

1287

19. The number of AHPs actively e-rostered at your Trust?

744

20. Name of the framework the medics e-rostering software was procured using?

21. Name of the framework the nurse e-rostering software was procured using?

22. Name of the framework the AHP e-rostering software was procured using?

SBS

23. Who is the Senior Responsible Officer for e-rostering at your Trust?

It is Trust policy to not release names and contact details of staff below Executive Director Level as this constitutes personal information which is exempt under Section 40(2) in conjunction with Section 40(3A)(a) of the Freedom of Information Act 2000 which relates to 'Personal Information'.

An excerpt of the relevant Freedom of Information legislation can be found below:

Section 40 – Personal information

(2) Any information to which a request for information relates is also exempt information if—

(a) it constitutes personal data which does not fall within subsection (1), and

(b) either the first, second or third condition below is satisfied.

(3a) The first condition is that the disclosure of the information to a member of the public otherwise than under this Act

(a) would contravene any of the data protection principles, or

(b) would do so if the exemptions in section 24(1) of the Data Protection Act 2018 (manual unstructured data held by public authorities) were disregarded.

We can advise that the Director with overall responsibility for e-rostering is Louise Norris, Director of Workforce, Organisational Development and Communications.

24. Do any of your rostering systems integrate with ESR?

Yes

25. What level of attainment did you achieve for e-rostering in the 2019 survey?

Level 1