Request for information under the Freedom of Information Act – 2020.549
Released – 8 September 2020

Thank you for your email dated 18 August 2020, requesting information regarding hosting contracts.

Please find detailed below a summary of your request, together with our response.

Summary of your request:
I wish to submit a request to the organisation around their hosting contract(s) with 3rd party providers.

The type of contract I wish to see is below:

1. Dedicated hosting- Managed environment

Not applicable – the trust hosts most servers/services in-house at present.

2. Co-Location- hosting allows a business to still own their own server equipment; however, instead of storing it in their own data centre, they instead are able to store it in rented space in a colocation hosting centre.

Not applicable – the trust hosts most servers/services in-house at present.

3. Cloud Hosting- Cloud hosting services provide hosting for websites on virtual servers, which pull their computing resource from extensive underlying networks of physical web servers.

Please see information provided below.

Not all of these will be applicable to the organisation.

For the different types of hosting services, can you provide me with the following information:

1. Type of hosting – Dedicated, Co-Location, Cloud Hosting, Other?

Cloud Hosting

2. Who is the supplier of the contract? If possible can you also provide me with the name of the vendor, if applicable?

Kayo Digital for public site. Interact Intranet for our staff intranet.

3. What is the annual contract value for each contract?

£4,250 for public site. £15,528 for staff intranet.

4. What type of cloud environment?

Public cloud for public site. Hybrid cloud for staff intranet.

5. What is the original start date of the contract agreement? If there are more than one contract please provide me with the start date for each contract.

September 2018 for public site. August 2015 for staff intranet.

6. What is the actual expiry date of the contract agreement? If there are more than one contract please provide me with the expiry date for each contract.

September 2021 for public site. March 2023 for staff intranet.

7. When will the organisation plan to review this contract? If there are more than one contract please provide me with the review date for each contract.

Normally at least six months before expiry date.

8. What is the contract period in years? Please include whether the agreement has any extension periods?

Normal contract period is three years, although one year extensions can be made.

9. What services are provided under the contract? Please do not put hosting, information such as web hosting, file storage, hosted application. The more information the better,

This is to host our external websites only.

10. Can you please provide me with the contract officer responsible for this contract? Complete contact details if possible name, title, contact email and number.

The Executive Director with overall responsibility for this contract is Louise Norris - Director of Workforce, Organisational Development and Communications. Louise can be contacted using the address and telephone number on the letterhead above.