



# Kent Community Health

NHS Foundation Trust

## Annual FOI Compliance report

### Financial Year 2020/2021

Requests received  
Pending/open at month end  
Requests responded to in full  
Requests refused in full/no information held  
Requests responded to in part  
Average response time (working days)  
Response breached 20 working day deadline  
Internal Review requested  
Complaints to ICO  
Closed, withdrawn, no clarification received

Apr	May	Jun	Jul	Aug	Sep
18	18	13	36	18	25
14	13	8	18	12	22
8	6	3	7	14	7
7	6	3	10	3	3
3	6	7	8	7	6
17	16	17	18	12	16
1	0	0	0	0	0
1	0	1	0	0	0
0	0	0	0	0	0
0	0	0	1	0	0
1. Other 2. Perm staff/spend/structure = 3. Adult ops = 3. Estates/facilities = 3. Telecoms	1. Other = 2. Perm staff/spend/structure = 2. IT 3. Finance = 4. Adult ops = 4. Safeguarding	1. Other =2. Adult Ops =2. Procurement =3. CYP =3. IT =3. Policies / Procedures =3. Temp staff/spend =3. Training	1. Perm staff/spend/structure 2. Procurement/Contracts = 3. IT = 3. Other 4. Performance	= 1. Perm staff/spend/structure = 1. IT = 1. Finance = 1. Other	1. Perm staff/spend/structure 2. Adult Ops 3. Other = 4. CYP = 4. Temp staff/spend
1. Public = 2. Healthcare = 2. Journalist = 3. Other = 3. Reseach/education = 3. Staff member	1. Public 2. Charity = 3. Healthcare = 3. Journalist = 3. Other = 3. Research/Education	1. Public =2. Healthcare =2. Journalist =3. Charity =3. Other =3. Research/Education	1. Public = 2. Healthcare = 2. Other = 2. Research & Education 3. Journalist	1. Public 2. Journalist = 3. IT Technology company = 3. Other = 3. Research & Education	1. Public = 2. Research & Education = 2. Healthcare 3. Recruitment agency = 4. IT Technology company = 4. Other = 4. Charity = 4. Journalist

### Top 5 FOIA Subjects

### TOP 5 Requesters

### Financial Year 2020/2021

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Oct	Nov	Dec	Jan	Feb	Mar	Totals
44	17	18	40	30	24	301
21	14	14	22	19	12	189
17	6	8	12	10	14	112
14	12	5	8	12	13	96
11	10	6	11	11	7	93
9	11	12	11	10	10	13.25
0	0	0	0	0	0	1
0	0	0	1	1	0	4
0	0	0	0	0	0	0
0	0	0	0	0	0	1
1. Perm staff/spend/structure 2. Other 3. IT = 4. Estates/Facilities = 4. Procurement/contracts 5. Temp staff/spend	1. Other 2. Perm staff/spend/structure = 3. IT = 3. Procurement/contracts = 4. Temp staff/spend = 4 Finance	1. Other 2. Perm staff/spend/structure 3. IT 4. Procurement/Contracts =5. Finance =5. Performance =5. Telecoms =5. Temp staff/spend	1. Other 2. IT =3. Finance =3. Perm staff/spend/structure =4. Telecoms =4. Temp staff/spend =4. Training	1. Other 2. Perm staff/spend/structure =3. Adult ops =3. IT =4. Estates/Facilities =4. Finance =4. Temp staff/spend	1. Other 2. IT 3. CYP 4. Adult Ops =5. Estates/Facilities =5. Performance =5. Perm staff/spend/structure =5. Procurement/contracts	1. Other 2. Perm staff/spend/structure 3. IT =4. Adult Ops =4. Procurement/contracts
1. Public 2. Other 3. Healthcare = 4. IT Technology company = 4. Journalist 5 Recruitment Agency	1. Public 2. Journalist = 3. Healthcare = 3. IT Technology company = 3. Other	1. Public 2. Research/Education =3. IT/technology company =3. Journalist	1. Public =2. Healthcare =2. Research/Education 3. IT/technology company 4. Journalist	1. Public 2. Other =3. Charity =3. Journalist =3. Recruitment agency =3. Research/Education	1. Public 2. IT/technology company 3. Journalist 4. Other =5. Charity =5. Healthcare =5. Research/Education	1. Public 2. Journalist =3. Healthcare =3. Other 4. Research/Education

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