

# How did we do?

Get a friend or carer to help you fill out this survey if you need it



Which service did you use?

Please write below:



Would you tell other people to come here?

Please tick



Yes

No

Don't know

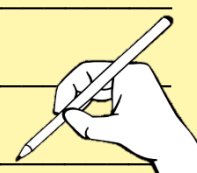


Please tell us why

\_\_\_\_\_


\_\_\_\_\_


\_\_\_\_\_







Did we listen to you? Please tick 


  Yes


  No


  Don't know

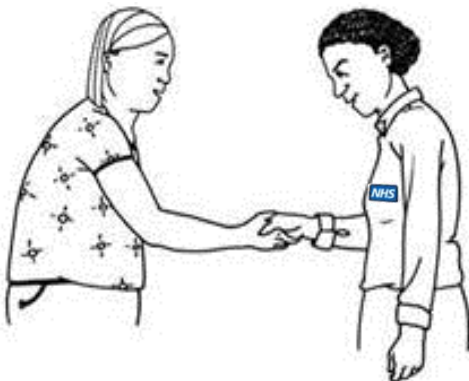


Did we talk clearly to you? Please tick 


  Yes


  No


  Don't know

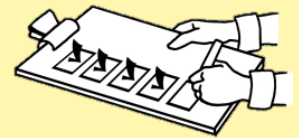


Were we kind to you? Please tick 


  Yes

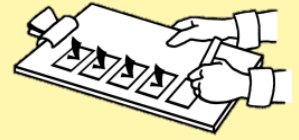
  No


  Don't know








Did we help you? Please tick 




  Yes


  No


  Don't know

If you were unhappy about your appointment, do you know who to speak to? Please tick 



  Yes

  No

  Don't know



**Thank you for doing this survey.  
Please give it to a member of staff.**

# Need help?



**Our Patient Advice and Liaison Service (PALS) can support you.**

You can ask a question or tell them if you are unhappy about something.



**Phone:** 0300 123 1807

The team can phone you back.



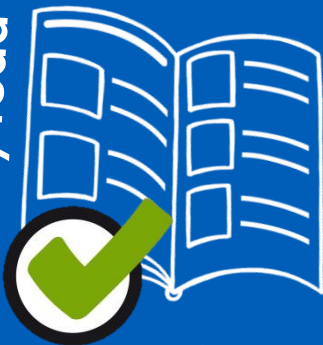
**Email:** [kentchft.PALS@nhs.net](mailto:kentchft.PALS@nhs.net)



**Post:**

Patient Advice and Liaison Service (PALS)  
Kent Community Health NHS Foundation Trust  
Unit J, Concept Court  
Shearway Business Park  
Folkestone  
Kent CT19 4RJ

easy read



**Our information is made with help from people with a communication need. Created using CHANGE and stock images.**

**(we care)**