



Quarterly FOI Compliance report

Financial Year 2019/2020  
Requests received  
Pending/open at month end  
Requests responded to in full  
Requests refused in full/no information held  
Requests responded to in part  
Average response time (working days)  
Response breached 20 working day deadline  
Internal Review requested  
Complaints to ICO  
Closed, withdrawn, no clarification received

Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Totals
28	26	27	34	34	28	39	30	22	39	26	19	352
12	14	13	9	14	13	15	7	6	10	14	10	137
15	8	10	15	16	9	15	7	15	16	6	8	140
9	10	10	11	7	10	13	12	4	8	8	7	109
4	8	7	7	11	10	7	8	3	15	11	3	94
15.6	8.8	8.7	9	10	12	10	7.8	11	11	11	13	10.66
0	0	0	0	0	0	0	0	0	0	0	0	0
1	0	2	0	1	0	1	1	0	0	0	2	8
0	0	1	0	0	0	0	0	0	0	0	0	1
0	0	1	1	0	1 (ICO review)	4	0	0	0	0	1	7
1. Estates/Facilities 2. Adult Ops 3. Other 4. Performance 5. Finance/ Procurement	1. Adult Ops/Other/Perm staff, spend, structure 2. Estates and facilities 3. CYP/Finance/Perform ance 4. IT/Temp staff, spend	1. Perm Staff/Spend/Structure 2. IT and Other 3. Finance and Temp Staff/Spend 4. Adult Ops, Estates/Facilities and Policies/Procedures 5. CYP and Procurement/Contrac ts	1. Other 2. Perm Staff/Spend/Structure 3. Adult Ops & Finance 4. Estates/Facilities & Procurement/Contracts 5. IT & Temp Staff/Spend	1. Adult Ops 2. Perm staff/spend/structure 3. Temp staff/spend 4. Estates/Facilities 4. Procurement/contracts	1. Perm staff/spend/structure 2. IT 3. Finance 4. Other 5. Adult Ops, Estates/Facilities, Performance & Procurement/contrac ts	1. IT 2. Perm staff/spend/structure 3. Adult Ops 4. Other 5. Procurement/contrac ts	1. Perm staff/spend/structure 2. IT, Other 3. Adult Ops 4. CYP, Procurement/Contrac ts 5. Performance, Temp staff/Spend	1. Perm staff/spend/structure = 2. Adult Ops = 2. CYP = 2. Estates/Facilities = 2. IT	1. Perm staff/spend/structure 2. Other 3. Procurement/contrac ts = 4. CYP = 4. Drugs = 4. Performance	1. Other = 2. CYP = 2. Drugs = 2. Policies = 2. Temp staff/spend	1. Other 2. Perm Staff/spend/structure 3. Temp staff/spend = 4. IT = 4. Procurement/contrac ts	
1. Public 2. Other 3. Journalist 4. Healthcare 5. IT/Tech Company	1. Public 2. Research/Education 3. Healthcare & Journalist 4. IT/Tech Co & Other	1. Public 2. Other 3. It/Tech Co & Journalist 4. Healthcare & Education/Research 5. Recruitment	1. Public 2. Education/ Research 3. Other 4. Healthcare & It/Tech Co 5. Recruitment, Journalist & Charity	1. Public 2. Research/Education 2. IT/Technology company 4. Healthcare 5. Journalist	1. Public 2. IT/Tech Co 3. Other 4. Healthcare, Journalist & Research/Education 5. Staff member	1. Public 2. Healthcare 3. IT Tech Co./Journalist 4. Research/Education 5. Other	1. Public 2. IT/Tech Co 3. Healthcare 4. Journalist 5, Other, Recruitment agencies	1. Public = 2. Journalist = 2. IT/Tech Co = 4. Public = 4. Other	1. Public 2. IT/Tech Co 3. Journalist = 4. Drug Company = 4. Healthcare = 4. Research/Education	1. Public 2. Research/Education 3. IT/Tech Co =4. Healthcare =4. Journalist =4. Staff member =4. Other	1. Public = 2. Healthcare = 2. Research/Education = 3. Drug company = 3. IT/Tech Company = 3. Other = 3. Recruitment Agency	

Top 5 FOIA Subjects

TOP 5 Requesters