

Quarterly FOI Compliance report - April-December 2019

Financial Year 2019/2020

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Requests received	28	26	27	34	34	28	39	30	22
Pending/open at month end	12	14	13	9	14	13	15	7	6
Requests responded to in full	15	8	10	15	16	9	15	7	15
Requests refused in full/no information held	9	10	10	11	7	10	13	12	4
Requests responded to in part	4	8	7	7	11	10	7	8	3
Average response time (working days)	15.6	8.8	8.7	9	10	12	10	7.8	11
Response breached 20 working day deadline	0	0	0	0	0	0	0	0	0
Internal Review requested	1	0	2	0	1	0	1	1	0
Complaints to ICO	0	0	1	0	0	0	0	0	0
Closed, withdrawn, no clarification received	0	0	1	1	0	1 (ICO review)	4	0	0

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
1. Estates/Facilities 2. Adult Ops 3. Other 4. Performance 5. Finance/ Procurement	1. Adult Ops/Other/ Perm staff, spend, structure 2. Estates and facilities 3. CYP/Finance/ Performance 4. IT/Temp staff, spend	1. Perm Staff/Spend/ Structure 2. IT and Other 3. Finance and Temp Staff/Spend 4. Adult Ops, Estates/Facilities and Policies/ Procedures 5. CYP and Procurement/ Contracts	1. Other 2. Perm Staff/Spend/ Structure 3. Adult Ops & Finance 4. Estates/Facilities & Procurement/ Contracts 5. IT & Temp Staff/ Spend	1. Adult Ops 2. Perm staff/spend/ structure 3. Temp staff/ spend 4. Estates/Facilities 4. Procurement/ contracts	1. Perm staff/spend/ structure 2. IT 3. Finance 4. Other 5. Adult Ops, Estates/Facilities, Performance & Procurement/ contracts	1. IT 2. Perm staff/spend/ structure 3. Adult Ops 4. Other 5. Procurement/ contracts	1. Perm staff/spend/ structure 2. IT, Other 3. Adult Ops 4. CYP, Procurement/ Contracts 5. Performance, Temp staff/Spend	1. Perm staff/spend/ structure = 2. Adult Ops = 2. CYP = 2. Estates/ Facilities = 2. IT	
1. Public 2. Other 3. Journalist 4. Healthcare 5. IT/Tech Company	1. Public 2. Research/ Education 3. Healthcare & Journalist 4. IT/Tech Co & Other	1. Public 2. Other 3. It/Tech Co & Journalist 4. Healthcare & Education/ Research 5. Recruitment	1. Public 2. Education/ Research 3. Other 4. Healthcare & It/ Tech Co 5. Recruitment, Journalist & Charity	1. Public 2. Research/ Education 2. IT/Technology company 4. Healthcare 5. Journalist	1. Public 2. IT/Tech Co 3. Other 4. Healthcare, Journalist & Research/ Education 5. Staff member	1. Public 2. Healthcare 3. IT Tech Co./ Journalist 4. Research/ Education 5. Other	1. Public 2. IT/Tech Co 3. Healthcare 4. Journalist 5, Other, Recruitment agencies	1. Public = 2. Journalist = 2. IT/Tech Co = 4. Public = 4. Other	

Top 5 FOIA Subjects

TOP 5 Requesters