Thank you for your email dated 16 February 2018 requesting information about NHS family planning services.

Please find below a summary your original request and our response:

**Original request:**

I'd like information on how many NHS family planning services (those that offer contraceptive appointments) are available in Thanet each month.

**Where in Thanet are these services based?**

**How many hours per month do these services operate?**

This information is readily available on Kent County Council’s website here: http://www.kent.gov.uk/social-care-and-health/health/sexual-health/find-a-clinic.

Therefore this information is exempt from disclosure under section 21 of the Freedom of Information Act 2000 ‘information accessible to applicant by other means’.

I have detailed on the following page the relevant excerpt relating to this exemption:

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**21 Information accessible to applicant by other means.**

1. Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

2. For the purposes of subsection (1)—
   (a) information may be reasonably accessible to the applicant even though it is accessible only on payment, and
   (b) information is to be taken to be reasonably accessible to the applicant if it is information which the public authority or any other person is obliged by or under any enactment to communicate (otherwise than by making the information available for inspection) to members of the public on request, whether free of charge or on payment.

3. For the purposes of subsection (1), information which is held by a public authority and does not fall within subsection (2)(b) is not to be regarded as reasonably accessible to the applicant merely because the information is available from the public authority itself on request, unless the information is made available in accordance with the authority’s publication scheme and any payment required is specified in, or determined in accordance with, the scheme.

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**How many appointments are made available per month?**

The Trust provides an integrated sexual health service which means appointments can be made for a range of sexual health requirements, not just family planning requirements. Our clinics are mainly a walk in and wait service. We are commissioned by Kent County Council to provide 905 patient slots per calendar month for the integrated service.

**In a normal month, how many of these appointments are booked?**

We are not able to easily extract the number of appointments relating just to family planning. To provide the requested information will require us to extract and manipulate data from various sources which would exceed the appropriate cost limit.
as set out in Section 12 (1) of the Freedom of Information Act 2000 and is therefore exempt.

I have detailed below the relevant excerpt:

<table>
<thead>
<tr>
<th><strong>Section 12</strong></th>
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<tr>
<td>12. — (1) Section 1(1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit.</td>
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</tbody>
</table>

However, in an effort to advise and assist, I can confirm that over the last 24 months the Trust’s sexual health service has made 17,724 appointments, which averages at 738.50 appointments per month.

**How many of these appointments were missed in the last 24 months?**
Of the 17,724 appointments made over the last 24 months, 2,326 were recorded as DNA (did not attend) or missed appointments. This averages at 96.91 appointments per month.

**How many of these are weekday appointments and how many of these are weekend only appointments?**
Of the 2,326 appointments that were recorded as DNA (did not attend) over the last 24 months, 2,190 were weekday appointments (averaging at 91.25 appointments per month) and 136 were weekend appointments (averaging at 5.66 appointments per month).

**What is the average appointment time for family planning appointments?**
The average appointment time for family planning appointments is 30 minutes.

**What is the rate of teen pregnancy in Thanet for 2015, 2016 and 2017?**
Information about pregnancy rates is readily available on Public Health England’s website here:
Therefore this information is exempt from disclosure under section 21 of the Freedom of Information Act 2000 ‘information accessible to applicant by other means’.