A guide for patients about the
Tuberculosis (TB) Nursing Service

Who we are
We are a community-based specialist nursing team, who provide care, support and advice for anyone diagnosed with TB or anyone concerned about having TB across east Kent, Dartford, Swanley and Gravesham. We work to improve outcomes for patients by promoting standardised practice.

What we do
We provide care, education, support and information for patients and their families in the community who have been diagnosed with TB. We have regular contact with our patients through clinic and home visits, as well as phone calls.

At your first appointment with your nurse you will be given the name and contact details of the nurse who will manage your care throughout your treatment. Please do ask if you have any questions or require information in another format as we are here to help and support you.

Our nurses provide TB screening in several Kent hospitals and community health settings. We work closely with respiratory consultants, paediatricians, pharmacists, microbiologists and other healthcare professionals to ensure a quick and accurate diagnosis.

In addition, we provide neonatal/child BCG vaccination clinics in Kent for people who meet Department of Health criteria.

Confidentiality
TB is a notifiable disease which means we have a duty by law to inform Public Health England of any active TB cases. We will also ask your permission to discuss your care with other healthcare professionals such as your consultant and GP. We will not disclose information about you to anyone else without your permission.

My TB nurse is: [Name]
Phone: [Contact Number]

My consultant’s name is: [Name]
Phone: [Contact Number]

Where you can find us and how to contact us
East Kent Tuberculosis Nursing Team
Exchange House
Thomas Way
Lakesview Business Park
Hersden
Nr Canterbury
Kent
CT3 4NH

Dartford, Gravesham and Swanley
Tuberculosis Nursing Service
Left wing, Second Floor
Gravesham Community Hospital
Bath Street
Gravesend
Kent
DA11 0DG

Phone: 0300 123 1430
Email: kcht.tbeam@nhs.net

Phone: 0300 123 1147
Email: kcht.tbservicewest@nhs.net

Our opening times
Monday to Friday, 8.30am to 4.30pm. During evenings, weekends or bank holidays please contact 111 or your local GP out of hours service if you have a medical emergency.
How do you use this service?
You need to be referred by a GP or healthcare professional to use this service. If you have any questions or would like to know if a referral is necessary please contact us.

Useful information
The following websites provide useful information and support about TB:

**TB Alert - UK’s national tuberculosis charity**
www.tbalert.org

**The Truth About TB**
www.thetruthabouttb.org

**The Health Protection Agency** - part of Public Health England
www.hpa.org.uk

If you need communication support, an interpreter or this information in another language, audio, Braille, Easy Read or large print, please ask a member of staff.

You will be asked for your agreement to treatment and, if necessary, your permission to share your personal information.

Customer Care Team
If you have a query about our health services, or would like to comment, compliment or complain about Kent Community Health NHS Foundation Trust, you can contact the Customer Care Team.

**Phone:** 0300 123 1807, 8am to 5pm, Monday to Friday
Please say if you would like the team to call you back

**Text:** 07899 903499  Email: kcht.cct@nhs.net

**Address:** Customer Care Team, Kent Community Health NHS Foundation Trust, Unit J, Concept Court, Shearway Business Park, Folkestone, Kent CT19 4RJ  Web: www.kentcht.nhs.uk

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